

Spring 2022

Investing for Firefighters and Their Families ®



Brett Besselman

MESSAGE FROM THE CHAIRMAN

Dear Fund Members,

After ending Fiscal Year 2021 with a 33.7% rate of return, the Fund is off to a good start in 2022. Under board leadership, our investment team's strategies maintain a diversified portfolio designed to protect against volatility such as that created by escalation of the Russia-Ukraine conflict. I believe we are well-Chairman of the Board positioned to weather the storm and outperform large

pension funds in the state. Over the long term, our annual return is 11.8% over 5 years, 8.4% over 7 years, 9% over 10 years, and 8.2% over 15 years. Rest assured, the Fund is healthy and consistently maintains a level of liquidity to satisfy our obligations including your benefit payments.

We are excited to welcome our new executive director, Tim Schauer. Finding the right person for this position was a crucial responsibility for the board and we are confident in our selection. His extensive background in management, community leadership, and government relations directly support our mission. I would be remiss if I did not take this opportunity to express our appreciation for Ralph Marsh, our previous executive director, who recently retired after successfully leading the Fund with integrity and a genuine commitment for seven years. As you would expect, he went to great lengths to prepare HFRRF for the changeover and ensure a smooth transition for his successor.

It is an honor to continue my service on the Board of Trustees as your chairman and I am grateful for your continued support. Please join me in thanking all the trustees and HFRRF staff for their hard work and relentless dedication. We are all here for you, our members. Do not hesitate to contact me, other board members or HFRRF staff with your questions or concerns.

I'm looking forward to seeing our retirees at the BBQ on May 5th!

Sincerely,

Brett Besselman Chairman Houston Firefighters' Relief and Retirement Fund



Board News

Board Meeting January 18, 2022

- Trustees Brett Besselman, David Lantrip, and Lisa Slagle were sworn in for new terms
- The Board demonstrated confidence in the 2021 officers by re-electing Brett Besselman as Chairman, Stephen Whitehead as Vice Chairman, and Lisa Slagle as Secretary for 2022



Lisa Slagle
Secretary
Citizen Member



ChairmanActive Member - Position I



Stephen Whitehead
Vice Chairman
Active Member - Position III



David Lantrip *Retired Member - Position X*

HFRRF Office News

HFRRF is pleased to introduce our new Executive Director, Tim Schauer.



"Our board ran a nationwide search for an executive director who could immediately take up the complex pension-related government affairs issues in which all Texas pension funds find themselves today...

We are confident in his selection."

Brett Besselman, Board Chairman

"I look forward to working to protect and enhance retirement benefits for Houston firefighters. With my background and legislative experience in fighting for health benefits and safety net programs, we should be able to make a real and lasting impact. It is a great honor to have been selected to lead this organization."

Tim Schauer, Executive Director

We would also like to welcome another new hire and recognize three staff members for reaching milestones at the Fund:



Daniella Strubinger

Receptionist/Records Management Assistant

Joined the Fund in November



Shannon Wacker

Benefits Coordinator

Promoted in November



Christine Salazar

Records Management Coordinator

Celebrating 10 years in April



Dwayne Pitre Building Maintenance SupervisorCelebrating 20 years in May



Member Services News

MULTI-FACTOR AUTHENTICATION (MFA)

As part of an ongoing effort to protect your account, the Fund implemented **multi-factor authentication** in <u>MemberDirect</u>. When you type in your username and password, this added layer of security to verify your identity will text a code to your cell. You must enter the code before you can access your account. The code changes every time you attempt to log in. If someone obtains your username and password, they cannot sign in without the text code.

First time logging in to <u>MemberDirect</u> since the update?

- Enter your username and password
- Answer the challenge questions as you usually do
- A text message with a code will be sent to the cell phone number on file
 - → Did not receive a text message on your cell phone? See → ♠ below



- Trust this device (optional) if selected, no code will be required on that device for 3 months
- Click continue to access your account
- From now on when you log in, you won't need to answer security questions



IF YOU DID NOT RECEIVE A CODE BY TEXT when you tried to log in:

Contact HFRRF Member Services at 281-372-5100 or 800-666-9737

IN THE FUTURE, when you need to change your cell number, address, etc:

Retired members and beneficiaries:

- Log into *MemberDirect*
- Click Personal Information on left side
 - o To change cell number
 - Select Phone Type and use arrow to select Cell
 - Enter new number and click Update
 - To change address
 - Enter new address and click Update

Need additional assistance? Member Services Representatives are available during regular business hours, Monday – Friday 7:30am – 4pm. Masks are not required. If you have COVID symptoms or may have been exposed, please use our online options. ZOOM meetings are offered for your convenience and you can access your account 24/7 in *MemberDirect*.

Contact Member Services at 281-372-5100, 800-666-9737 or memberservices@hfrrf.org

Active members:

• Contact the City HR

Password Security

Passwords have become an integral part of life. They help protect our user accounts against unauthorized access. Did you know each account should have its own unique password that is changed at least twice a year? The best passwords are long, complex combinations of random letters, numbers, and special characters. How can anyone keep up with that?

Struggling to remember passwords? Complicated passwords are harder to hack, but they are difficult to remember, too. Have you ever been locked out of an account after entering the wrong password too many times? This can be disastrous. Fortunately, password managers can help.

What is a password manager? A password manager is a program that stores all your login credentials in one place with a master password. Many include features to generate complex passwords, autofill forms and store documents. Several managers also offer auto login which allows you to access your accounts without having to enter each username and password as the password manager does it for you.

How safe are password managers? Multiple layers of security protect the sensitive information. Passwords are not stored in a list. Each password is encrypted using AES-256 (encryption key used by U.S. government and military) and data is locked in a digital vault that can only be opened with your master password. Password managers use a zero-knowledge technique so passwords are encrypted before leaving your device. Companies cannot access your vault or master password. So, if they get hacked, some customer data may be compromised, but no passwords will be stolen.

How to choose a password manager? Compare features offered by each password manager. If you use multiple devices (phone, laptop, tablet, desktop computer) you may want a manager with syncing capabilities. Another option that may interest you is secure document storage for your passport, will, etc. Many versions are free. Paid plans start around \$3 per month.

HFRRF does not promote any products. The following list is only a guide to some popular password managers. It is recommended you research your options and select the one that best fits your needs.

Remembear <u>LastPass</u> <u>1Password</u>

<u>Bitwarden</u> <u>LogMeOnce</u> <u>KeeperSecurity</u>

Are there additional ways to minimize risk? It's important to mention that there are no silver bullets. No password is ever 100% secure, but there are ways to minimize risk - common sense goes a long way. Never open suspicious links or emails from people you don't know. Update your devices to the latest security software, operating system, and web browser. Create strong, unique passwords for each account. Don't share your account credentials and use multi-factor authentication when available.

If you have a suggestion for future health and wellness topics, contact Kristi at 281-372-5100.

Kristi Marx, LCSW Family Services Counselor





Retiree Coffee March 23, 2022 10am – 12pm

Retiree BBQ May 5, 2022 11am – 1pm



Both events will be at HFRRF in the Greer & Lowdermilk Conference Center

Watch your email for invitations

Please RSVP Yes or No on invitation

Are you registered to receive HFRRF emails? Log into *MemberDirect* and check this box:





HFD Memorial Ceremony October 22, 2022 11am – 1pm

The annual HFD Memorial Ceremony takes place at HFRRF in the Memorial Garden with a reception to follow in the Greer & Lowdermilk Conference Center.

Clip it

Key Dates

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HFRRF Board and Committee Meetings

3rd Tuesday of every month

Office Holidays

May 30 Memorial Day

July 4 Independence Day

September 5 Labor Day

October 10 Columbus Day

Office Noon Closures

April 15

May 27

July 1

September 2

October 7

HFRRF Greer & Lowdermilk Conference Center



Planning a wedding, anniversary, birthday, reunion, or retirement celebration?

Not sure where to begin? Options and details overwhelming?

Not enough time in the day or money in the bank?

Call the G&L professionals!

Members receive 10% off rental rate for events honoring the member or immediate family.

We will guide you through the entire planning process from ideas to event day and help you determine what you want, what you really need, and how to get it within your budget.

Need some ideas? Here are just a few...







Special occasions create memories for a lifetime

website

281.372.5124

<u>email</u>

IN MEMORY

Our condolences and heartfelt sympathies are extended to families of our members who recently passed away.

| DATE | RETIRED MEMBERS | HFD SERVICE |
|------------|-----------------|-------------|
| 11/4/2021 | Travis Ezell | 1960 - 1991 |
| 11/8/2021 | Gary Dees | 1970 - 1988 |
| 11/18/2021 | Thomas Smith | 1950 - 1977 |
| 11/29/2021 | Fred Schultz | 1981 - 2004 |
| 12/16/2021 | Virgil Turner | 1961 - 1973 |
| 12/25/2021 | Randy Hanks | 1979 - 2008 |
| 1/3/2022 | Michael Simmons | 1966 - 1988 |
| 1/7/2022 | Larry Schulin | 1980 - 2011 |
| 1/20/2022 | Lester Williams | 1968 - 1991 |
| 1/21/2022 | Roy Melnar | 1968 - 1988 |
| 1/24/2022 | Rick Nelius | 1972 - 2008 |
| 1/26/2022 | Donald McBee | 1956 - 1979 |
| 1/28/2022 | Fred Irvin | 1964 - 1987 |
| 2/1/2022 | Donald Pullen | 1962 – 1992 |
| 2/1/2022 | Waymon Adams | 1967 - 1987 |
| 2/3/2022 | Travis Adams | 1975 - 2001 |
| 2/3/2022 | Raymond Carillo | 1975 - 2008 |
| 2/9/2022 | Francis Savoie | 1962 - 1990 |
| 2/26/2022 | Jimmie Boyett | 1952 - 1982 |



| DATE | ACTIVE MEMBERS | HFD SERVICE |
|-----------|----------------|-------------|
| 11/4/2021 | Tony Jones | 1994 - 2021 |
| 12/2/2021 | Jordan Downing | 2005 - 2021 |
| 1/28/2022 | Justin Johnson | 2015 - 2022 |

| DATE | BENEFICIARIES |
|------------|-------------------|
| 10/7/2021 | Sandra Owens |
| 10/30/2021 | Pattye Ebel |
| 10/31/2021 | Gisela Gaeke |
| 12/14/2021 | Doris Forehand |
| 1/15/2022 | Jean Zimmerman |
| 1/22/2022 | Glenda Hemphill |
| 2/4/2022 | Josephine Hoot |
| 2/15/2022 | Irma Winterhalter |
| 2/19/2022 | Sharon Jahnke |
| 2/22/2022 | Nadine Shoquist |



Gone, but not forgotten

HOUSTON FIREFIGHTERS' RELIEF AND RETIREMENT FUND

HFRRF's mission is to provide a secure retirement benefit plan for our members through professional administration, prudent management of system assets, sound investment practices, and prompt, courteous delivery of accurate benefits and useful information.

HFRRF Board of Trustees

Brett Besselman Chairman

Stephen Whitehead Vice Chairman

Lisa Slagle Secretary

Gerard Daniels Active Member
Pete Ng Active Member
David Riegor Active Member
David Lantrip Retired Member

Al Mays Citizen Member

Arif Rasheed City Treasurer Designee
Earnest Wotring Mayor's Representative

HFRRF Executive Director

Tim Schauer

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www.hfrrf.org