

**Frequently Asked Questions have been included on this website
as an additional service to Fund members**

The Houston Firefighters' Relief and Retirement Fund (the "Fund") has a new service for pension fund members. We have established a "Frequently Asked Questions" (FAQ) section under the member's secure login section of our website and the member FAQ is now, accessible. You will also be able to submit questions that the Fund will respond to.

Once you are registered, you can also elect to receive important e-mail notifications from the Fund. This e-mail system allows you to be informed of member deaths, as well as Fund announcements to our members. This system is a method of one-way communication from the Fund to pension fund members. Others receiving the e-mail will **not** see your e-mail address, and your e-mail address will not be given to other parties or used for any other purpose. (If pension fund members would like to communicate with the Fund through e-mail, they can still do so at: memberservices@hfrf.org).

Your registration also gives you access to the Fund's web calculators. There are financial calculators to assist you with financial planning, as well as pension calculators for your use in order to obtain estimates for pension benefits.

If you would like to view the FAQs, join this e-mail system, or use the web calculators, please register through our website: www.hfrf.org

You will need to access "Member Services", then, select "Calculator and Member Services". (You can also access the FAQs through the "Members Only FAQ" header.)

Once you are in the "Calculator", please read the "Access, Use and Security Agreement" and proceed to the "Member Services" screen. Select "Register Now". You will need to complete the registration page and check the box near the bottom of the "Registration" screen: "Join List". (If your e-mail address changes, it will be your responsibility to update your "Registration" screen to modify the e-mail address. Otherwise, you will not receive the information.). If you have previously registered to use the "Calculator", please access the "Registration" screen and select the box "Join List" to use the e-mail system.

Once you have completed this process, you will start receiving e-mails from the Fund.